

# COMMUNITY BENEFIT REPORT

FISCAL YEAR 2022



*Stepping Into  
Health and Wellness*

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## What is Community Benefit?

Community benefit consists of programs and services designed to improve health in communities and increase access to healthcare. These programs and services are integral to the mission of nonprofit healthcare organizations and are the basis of tax exemption, with specific objectives to:

- Improve access to health services
- Enhance the health and wellness of the community
- Advance medical or health knowledge
- Relieve or reduce burden on government or other community efforts

# Leadership Message



A handwritten signature in black ink that reads "Jeff Hamar".

**Jeffrey Hamar**  
Chair  
PIH Health Board of Directors



A handwritten signature in black ink that reads "James R. West".

**James R. West**  
President and Chief Executive Officer  
PIH Health

## Stepping into Health and Wellness

Serving as the health and wellness partner for a service area that boasts a population larger than 17 individual states in the U.S. requires commitment, compassion, and strategic thinking. No organization is better positioned for that monumental task than PIH Health, where our top priority as a nonprofit healthcare delivery system is to make a significant contribution to the well-being of the communities we serve.

We recently completed our 2022 Community Health Needs Assessments, which allowed us to take a fresh look at the data and community feedback for the Los Angeles, Whittier, and Downey service areas. Working with this data as our foundation, and collaborating with our valued local partners, we are taking significant steps toward improving health and wellness for our communities.

This Community Benefit Report outlines the many ways our investments serve the community. Whether by providing financial assistance for those unable to afford medically necessary care, collaborating with community partners to address social determinants of health, or funding local nonprofit organizations whose efforts complement ours, PIH Health is committed to being a trusted ally in our communities' wellness journeys.

In the past year, we opened a much-needed Urgent Care Center in the Westlake area of downtown Los Angeles and expanded our home health services to reach a broader community. And on a more grassroots level, our staff continued to show their support of our mission by voluntarily providing 300 backpacks filled with needed school supplies to local children and adopting more than 200 families over the holidays to help ensure a joyous season.

As we look ahead, we remain committed to our valued community partnerships and are focused on providing the services and care the community has come to expect from PIH Health—transformative care that improves lives and contributes to a healthier future.

## *About PIH Health*



PIH Health is a nonprofit, regional healthcare network that serves approximately 3 million residents in the Los Angeles County, Orange County and San Gabriel Valley region. The fully integrated network is comprised of PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital, 37 outpatient medical office buildings, a multispecialty medical (physician) group, home healthcare services and hospice care, as well as heart, cancer, digestive health, orthopedics, women's health, urgent care and emergency services. The organization is nationally recognized for excellence in patient care and patient experience, and the College of Healthcare Information Management Executives (CHIME) has identified PIH Health as one of the nation's top hospital systems for best practices, cutting-edge advancements, quality of care and healthcare technology. PIH Health is also certified as a Great Place to Work®.



# Our Community Benefit Investment

All community benefit expenses are based on a cost-to-charge ratio or cost accounting methodology (not charges) in compliance with IRS Form 990 Schedule H instructions.

## PIH Health Total Investment

Charity Care (Financial Assistance)	\$ 8,231,901
Unreimbursed Costs of Public Health Insurance Programs (Medi-Cal)	\$ 126,167,987
Medi-Cal	\$ 123,650,893
Other	\$ 2,517,094
<b>Other Community Benefit Services</b>	<b>\$ 25,535,767</b>
Cash & In-Kind Contributions	\$ 272,464
Community Benefit Operations	\$ 276,559
Community-Building Activities	\$ 116,650
Community Health Improvement Services	\$ 5,511,448
Health Professions Education	\$ 9,556,747
Research	\$ 451,169
Subsidized Health Services	\$ 9,350,730
<b>Total Community Benefit Investment Provided Excluding Unpaid Costs of Medicare</b>	<b>\$ 159,935,655</b>
Unpaid Costs of Medicare	\$ 14,272,871
PIH Health Foundation	\$ 60,696
<b>Total Quantifiable Community Benefit</b>	<b>\$ 174,269,222</b>
10.24% of Enterprise Expenses	

## PIH Health Downey Hospital

	\$
Charity Care (Financial Assistance)	\$ 548,661
Unreimbursed Costs of Public Health Insurance Programs (Medi-Cal)	\$ 17,881,882
<b>Other Community Benefit Services</b>	<b>\$ 5,412,781</b>
Cash & In-Kind Contributions	\$ 50,538
Community Benefit Operations	\$ 25,524
Community-Building Activities	\$ 1,211
Community Health Improvement Services	\$ 653,817
Health Professions Education	\$ 3,048,254
Subsidized Health Services	\$ 1,633,437
<b>Total Quantifiable Community Benefit</b>	<b>\$ 23,843,324</b>
12.56% of Organization Expenses	

## PIH Health Good Samaritan Hospital

	\$
Charity Care (Financial Assistance)	\$ 4,937,686
Unreimbursed Costs of Public Health Insurance Programs (Medi-Cal)	\$ 49,508,131
Other Community Benefit Services	\$ 5,431,956
Cash & In-Kind Contributions	\$ 76,755
Community Benefit Operations	\$ 8,521
Community Health Improvement Services	\$ 3,047,501
Health Professions Education	\$ 1,631,230
Research	\$ 193,559
Subsidized Health Services	\$ 474,390
<b>Total Community Benefit Provided Excluding Unpaid Costs of Medicare</b>	<b>\$ 59,877,773</b>
Unpaid Costs of Medicare	\$ 13,298,937
<b>Total Quantifiable Community Benefit</b>	<b>\$ 73,176,710</b>
17.21% of Organization Expenses	

## PIH Health Whittier Hospital

	\$
Charity Care (Financial Assistance)	\$ 2,664,628
Unreimbursed Costs of Public Health Insurance Programs (Medi-Cal)	\$ 55,047,426
Medi-Cal	\$ 52,530,332
Other	\$ 2,517,094
Other Community Benefit Services	\$ 11,341,795
Cash & In-Kind Contributions	\$ 145,171
Community Benefit Operations	\$ 242,418
Community-Building Activities	\$ 115,439
Community Health Improvement Services	\$ 1,804,791
Health Professions Education	\$ 4,252,849
Research	\$ 257,610
Subsidized Health Services	\$ 4,523,517
<b>Total Community Benefit Provided Excluding Unpaid Costs of Medicare</b>	<b>\$ 69,053,849</b>
Unpaid Costs of Medicare	\$ 5,960,074
<b>Total Quantifiable Community Benefit</b>	<b>\$ 75,013,923</b>
9.98% of Organization Expenses	

## Other PIH Health Entities \$7.2 Million

PIH Health Physicians - \$7,160,709

- Charity Care (Financial Assistance) - \$80,926 and 217 Persons Served
- Unpaid Costs of Public Health Insurance Programs (Medi-Cal) - \$3,730,548 and 14,086 Persons Served
- Other Community Benefit Services - \$3,349,235 and 67,304 Persons Served

PIH Health Foundation - \$60,696

# Implementation Strategy 2023-2025

Every three years, PIH Health assesses the health status of our communities. Separate reports are produced for the PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital primary service areas. The 2022 Community Health Needs Assessment Reports identify health needs in our primary service area, provide information to select priorities for action and target geographic areas. This information serves as the basis for community benefit initiatives.

The 2022 reports identified the following significant health needs:

- Access to healthcare
- Birth indicators+
- Chronic diseases (cancer incidence with an emphasis on colon and breast cancer, diabetes incidence/mortality, heart disease and stroke incidence/mortality)
- COVID-19
- Dental care
- Economic insecurity\*+
- Education+
- Food insecurity+
- Housing and homelessness
- Mental health
- Overweight and obesity
- Preventive practices (emphasis on flu and pneumonia vaccines and cancer screenings)
- Substance use and misuse
- Violence and injury+

After a prioritization process that included an assessment of PIH Health's ability to effectively address each of the needs over the next three years, PIH Health's leadership and Community Benefit Oversight Committee determined areas of focus for PIH Health (as noted on the image on page 7). Initiatives designed to improve community health that serve as the framework for this plan, include:

- Investing financial resources in organizations to improve community conditions; emphasizing funding where there are gaps in resources
- Leveraging clinical-community partnerships
- Fostering of cross-sectoral collaboration

For the health needs not prioritized as areas of focus—birth indicators, COVID-19, economic insecurity, education, and violence and injury—it was determined that PIH Health has neither the expertise nor the infrastructure to lead efforts in these areas. As these health needs are still very important to PIH Health and the community it serves, emphasis will be placed on referral relationships with community-based agencies already working in these areas. While the hospitals do not intend to emphasize community COVID-19 interventions at this time, PIH Health will continue to deliver vaccines, testing and acute medical care to address COVID-19.

*The significant health needs identified for the 2022 CHNA reports relate to all PIH Health hospitals. Additional health needs identified by an \* were significant for PIH Health Downey Hospital and by a + for PIH Health Good Samaritan Hospital.*

**See Appendix A for the 2020-2022 Implementation Strategy Progress**

# Areas of Focus

PIH Health's Community Health Needs Assessment reports can be found at [PIHHealth.org/CHNA](https://PIHHealth.org/CHNA).





# Our Community Benefit Programs and Services

Investments are organized according to Internal Revenue Service recognized community benefit categories.

## Financial Assistance (Charity Care)

\$8,231,901 | 8,742 served

Defined as free/discounted health services for individuals who cannot afford to pay and who meet financial assistance eligibility criteria. PIH Health offers a generous program, providing charity care to those with family income(s) at or below 400%\* of Federal Poverty Level\*\* guidelines.

\*350% for PIH Health Good Samaritan Hospital

\*\*For 2021, the Federal Poverty Level guideline was \$12,880 for one person and \$24,500 for a family of four.

## Unreimbursed Costs of Public Health Insurance Programs

\$126,167,987 | 104,566 served

Defined as the shortfall (or unpaid cost) that is created when insurance payments are less than the cost of care, specifically for individuals with healthcare coverage through means-tested public programs (such as Medi-Cal).

## Cash & In-Kind Contributions

\$272,464 | 240 served

### SUPPORT OF COMMUNITY ORGANIZATIONS

*PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital*

PIH Health provides in-kind donations and financial contributions to local nonprofit organizations that are responsive to health needs. PIH Health donated an excess supply of personal protective equipment back to many community organizations. Dedicated space at PIH Health is provided to the American Cancer Society and the area's Sexual Assault Response Team. During Fiscal Year 2022, over \$145,000 in cash donations were provided to 36 organizations; 90% supporting PIH Health's Implementation Strategy.

### DONATED SPACE AND BOARD SERVICE

*PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital*

Designated staff dedicate time to serving on community health-related boards or committees. PIH Health also provides office space for a new healthcare administration university and local nonprofit Whittier First Day.

## Community Benefit Operations

\$276,559

### COMMUNITY BENEFIT OPERATIONS

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

The Community Benefit department ensures successful fulfillment of community benefit mandates required of nonprofit hospitals, meaningful linkages with community partners and participation in regional efforts to address identified community health needs.



The Reverend Michael Bell, director, Spiritual Care Services at PIH Health and Jose Miguel Ruiz, executive director at CultivaLA celebrate CultivaLA's newest addition to the community, a vertical garden space.

## Community-Building Activities

\$116,650 | 13 served

### ADVOCACY EFFORTS AND DISASTER READINESS

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

PIH Health works with a variety of community stakeholders to enhance the collective capacity to address identified community health needs, with an emphasis on social determinants of health. PIH Health also serves as a leader in the area for disaster readiness efforts.

## Community Health Improvement Services

\$5,511,448 | 46,698 served

### EDUCATION, SCREENINGS AND SUPPORT GROUPS

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

PIH Health is proud to partner with and support organizations that share our vision for improving community health. For more information, visit [PIHHealth.org/Wellness](https://PIHHealth.org/Wellness).

## Community Health Improvement Services Cont.

### ENROLLMENT ASSISTANCE

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Agencies specializing in health insurance enrollment, including Medi-Cal, are contracted to ensure that those eligible are assisted with obtaining coverage. 8,929 community members secured health insurance coverage via PIH Health-contracted agencies.

### HEALTH & WELLNESS CENTER AT WHITTIER FIRST DAY

PIH Health Whittier Hospital and PIH Health Physicians

A collaboration with Whittier First Day, an emergency transitional shelter, meets the healthcare needs of First Day residents and those who are chronically homeless or at-risk.

### PURCHASED SERVICES (AT-RISK PATIENTS)

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Based upon needs, uninsured and underinsured patients may be provided with therapy services, skilled nursing, mental health care services and medical equipment. Upon hospital discharge, 6,094 at-risk patients were connected to vital services and resources to help them manage their health.

### TRANSPORTATION RESOURCES

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

Provided to patients with no alternative means of transportation to important doctor visits.

## Health Professions Education

\$9,556,747 | 303 served

### FAMILY MEDICINE RESIDENCY PROGRAM

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Trains resident doctor of medicine (MD) and doctor of osteopathic medicine (DO) physicians in primary care and offers rotations in various specialties.

### INTERNSHIP, EXTERNSHIP, PRECEPTORSHIP, & MENTORING

PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

Supports the next generation of healthcare providers by educating and mentoring students in clinical, ancillary and administrative settings.



Class of 2022 PIH Health Downey Hospital and PIH Health Whittier Residency program

## Research

\$451,169 | 548 served

### PIH HEALTH CLINICAL TRIALS PROGRAM

*PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital*

Through innovative and cutting-edge research at PIH Health, many of the newest and best treatment opportunities and technologies are available for our patients. Providing medications, devices and patient therapies to our communities—long before they become available elsewhere—makes PIH Health a recognized leader in providing excellent care for our community.

We currently have more than 52 trials in various stages enterprise-wide in oncology, stroke, cardiovascular, neonatal, peripheral vasculature and other therapeutic areas.

## Subsidized Health Services

\$9,350,730 | 77,097 served

### DIABETES EDUCATION CENTER

*PIH Health Whittier Hospital*

Offers education programs, screenings and resources to those looking for help with managing their diabetes and living a healthy lifestyle.

## EMERGENCY DEPARTMENT (ED) ON-CALL PHYSICIANS FOR FINANCIAL ASSISTANCE PATIENTS

*PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital*

Receiving over 182,000 visits annually, PIH Health Downey Hospital and PIH Health Whittier Hospital EDs are designated as Emergency Departments Approved for Pediatrics. PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, and PIH Health Whittier Hospital EDs were all STEMI (heart attack) Receiving Centers. PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital EDs are Comprehensive Stroke Centers and PIH Health Downey Hospital is a Basic Stroke Center. PIH Health Whittier Hospital's ED operates the service area's paramedic base station, ensuring local residents receive medical oversight for 9-1-1 emergency services. Payments to on-call physicians ensure that eligible patients, who meet the organization's financial assistance policy, have access to care.

### PIH HEALTH HOSPICE HOMES

*PIH Health Whittier Hospital*

Provides community members with the option for compassionate end-of-life care and family support at two PIH Health hospice homes.

### PIH HEALTH URGENT CARE

*PIH Health Physicians*

As an alternative to the emergency room, urgent care providers treat a variety of illnesses and injuries. During Fiscal Year 2022, more than 108,455 patients were seen at PIH Health's seven Urgent Care Centers.



**Here are just a few of the PIH Health professionals who gave their time and talents to promote community health and help people in need:**

- Armen Gregorian MD and Nish Shah MD, General and Colorectal Surgery: Traveled to Armenia on their annual medical mission to share their expertise and provide physician training for minimally invasive colorectal surgeries and complex anorectal disease.
- Mary Dix RN and Louise Mitchell RN, Clinical Nurse Specialists, NICU: Traveled to Africa to share their expertise and provide training to NICU staff.
- Sylvia Gonzalez MD, Pediatrics: Serves as a Board Member for SPIRITT Family Services, which provides a wide range of mental and emotional health programs to children and families in Eastern Los Angeles County that help clients overcome the challenges of abuse and mental illness.
- Rachael Moore MD, Dermatology: Serves as a volunteer attending physician at the West Los Angeles Veterans Affairs Hospital once a month and is a volunteer assistant clinical professor at the University of California, Los Angeles.

While not reported as community benefit, these efforts illustrate additional ways PIH Health connects with the community and those in need.

# Leadership Journal, continued

## Emergency and Disaster Preparedness/Disaster Resource Center (DRC)

PIH Health Whittier Hospital is one of 13 Los Angeles County designated DRC's that ensure the community has access to resources and the highly-skilled staff needed to respond to a large-scale disaster or other public health emergencies.

## Employee Giving

PIH Health employees participated in an adopt-a-family holiday gift distribution organized by The Whole Child that benefitted more than 219 families in need and donated over 300 backpacks filled with supplies to students across our service area.

## Environmental and Recycling Projects

PIH Health continues to implement “green” initiatives, including increased usage of LED lighting to decrease consumption of electricity and expansion of a project with the City of Whittier to convert methane gas into electricity. Eyeglasses and hearing aids are collected for recycling and redistribution by the East Whittier Lions Club to those in need.

## Reach Out and Read Programs

Each year our Pediatrics department partners with Reach Out and Read to distribute more than 4,912 new books to patients to promote literacy and school readiness.



PIH Health employees generously donated beautifully wrapped gifts to fulfill the holiday wish lists of families in need served by The Whole Child.

# Community Benefit Oversight Committee

Comprised of community stakeholders, including key public health and legislative representatives, the purpose of the Community Benefit Oversight Committee is to:

- Review and validate compliance with respect to community benefit mandates.
- Review and validate that PIH Health's community benefit programs and services effectively meet identified community health needs.
- Increase public awareness of community benefit activities and community value.

**Veronica Castro**  
Interfaith Food Center

**Anthony Cespedas MPA**  
**Elizabeth Andalon-Martinez (Alternate)**  
Chair Hilda L. Soils, Supervisor, First District

**Jonathan Cordova**  
**Jacob Wolak (Alternate)**  
Congresswoman Linda Sánchez CA 38<sup>th</sup> District

**Darren Dunaway**  
Human Services Association

**Richard Espinosa**  
Community-at-Large

**William Gideon Ed.D**  
Los Nietos School District

**Cortney Kaller MDA RDN CNSC**  
Sodexo

**Lindsey Lastra MPH MCHES**  
Los Angeles County Department of Public Health

**Maria Martinez-Poulin Ed.D**  
Los Angeles County Office of Education

**Hillary Mennella DNP FNP-BC**  
Cerritos Community College District

**Irene Muro MPA**  
Whittier First Day

**Juan Navarro**  
Los Angeles Center for Alcohol and Drug Abuse

**Jim Ortiz**  
My Friend's House

**Luz Perez**  
TLC Family Resource Center  
Downey Unified School District

**Irene Redondo-Churchward**  
Community-at-Large

**Drew Sones**  
Community-at-Large

**Melanie To**  
**Nayon Kang (Alternate)**  
Koreatown Youth and Community Center (KYCC)

**Elvia Torres MS LMFT MBA**  
SPIRITT Family Services

# Appendix A

## Community Health Implementation Strategy 2020-2022 Impact Evaluation

### Year One Progress

<p><b>Preventative Screenings &amp; Immunizations</b> (Represents services provided across the enterprise)</p>	<ul style="list-style-type: none"> <li>• 5,413 colonoscopies performed</li> <li>• 47,838 mammograms performed</li> <li>• 8,118 pap smears performed</li> <li>• 19,529 flu vaccines and 6,854 pneumonia vaccines provided</li> <li>• 404 served by awareness and prevention education</li> <li>• 484,268 reached through immunization and screening public health videos and communications</li> </ul>
<p><b>Chronic Diseases/Disorders</b> (Overweight/Obesity, Cancer, Diabetes, Heart Disease/Stroke, Substance Use and Misuse)</p>	<ul style="list-style-type: none"> <li>• \$31,423 in funding provided to six organizations to support programs/services promoting healthy lifestyles and disease management</li> <li>• Chronic disease and wellness health education programs and support groups reached 5,106 participants</li> <li>• Supported the Partnership for Healthy Communities coalition comprised of 10 community partners addressing local overweight/obesity community health needs</li> <li>• 14 cancer clinical trials and two stroke clinical trials conducted with 20 participants</li> <li>• 1,196 served by the Diabetes Education Center</li> <li>• 484,268 reached through chronic disease public health videos and communications</li> </ul>
<p><b>Social Determinants of Health</b></p>	
<p><b>Access to Dental Care and Mental Health Care, Food Security and Housing/Homelessness</b></p>	<ul style="list-style-type: none"> <li>• \$84,510 in total community support dollars given to 13 organizations to support social determinants of health</li> <li>• Supporting three civic engagement/task force groups targeting social determinants of health</li> <li>• Supported the Food Security Coalition comprised of 15 community partners</li> <li>• Developed food insecurity screening toolkit for community partners</li> <li>• Distributed digital English/Spanish flyers promoting Farmers Markets that accept food stamps</li> <li>• Promoted Free USDA Summer Lunch program across Service Planning Area 7—meals served across Los Angeles County libraries increased by 92% from 2016</li> <li>• Supported the Integrated Community Health Coalition comprised of 14 community partners aimed at meeting the communities' homelessness, mental health, re-entry from incarceration and substance use needs</li> <li>• 1,838 reached through mental health public health videos and communications</li> </ul>



# Year Two Progress

<p><b>Preventative Screenings &amp; Immunizations</b> (Represents services provided across the enterprise)</p>	<ul style="list-style-type: none"> <li>• \$2,000 in funding provided to one organization to support preventative screenings &amp; immunizations             <ul style="list-style-type: none"> <li>» Support and participation in social media ads to promote the COVID-19 vaccine in the Latino community</li> </ul> </li> <li>• 3,496 colonoscopies performed, 33,831 mammograms performed, and 10,170 pap smears performed</li> <li>• 20,759 flu vaccines and 8,739 pneumonia vaccines provided</li> <li>• 80,000 COVID-19 tests and 40,900 COVID-19 community vaccinations</li> <li>• 138 pints of blood collected at four blood drives held at three hospital campuses, saving 414 lives</li> <li>• 125 served by cancer awareness and prevention education</li> <li>• 927,024 reached through immunization and screening public health videos and communications</li> </ul>
<p><b>Chronic Diseases/Disorders</b> (Overweight/Obesity, Cancer, Diabetes, Heart Disease/Stroke, Substance Use and Misuse)</p>	<ul style="list-style-type: none"> <li>• \$61,975 in funding provided to seven organizations to support programs/services promoting healthy lifestyles and disease management             <ul style="list-style-type: none"> <li>» 2,000 youth provided with healthy eating/nutrition and sports and fitness programming</li> <li>» 60 residents representing a high risk population received substance use disorder treatment and care</li> <li>» Three schools adopted for heart health programming and donation of playground equipment</li> <li>» Planning for 5k community race at MacArthur Park in Los Angeles</li> </ul> </li> <li>• Chronic disease and wellness health education programs and support groups reached 5,106 participants</li> <li>• Over 400 community physicians received the latest updates on prevention, diagnosis and management of heart failure</li> <li>• 57 cancer clinical trials enterprise wide in oncology, stroke, cardiovascular, neonatal, peripheral vasculature and other therapeutic areas. With a total of 53 enrolled.</li> <li>• 1,376 served by the Diabetes Education Center</li> <li>• 927,024 reached through chronic disease public health videos and communications</li> </ul>
<p><b>Social Determinants of Health</b></p>	
<p><b>Access to Dental Care and Mental Health Care, Food Security and Housing/Homelessness</b></p>	<ul style="list-style-type: none"> <li>• \$95,875 in total community support dollars given to 18 organizations to support social determinants of health             <ul style="list-style-type: none"> <li>» 326 individuals experiencing homelessness received food, hygiene kits and personal supplies for individuals experiencing homeless.</li> <li>» 6,610 youth and their families received mental health services as a result of new Parent Child Interactive Therapy room and expanded services by two lead agencies</li> <li>» 2,000 pounds of food donated and \$5,100 in grocery gift cards served over 151 families</li> <li>» 1,040 families, 44 individuals experiencing homelessness and 739 seniors' food security needs met</li> <li>» Housing and case management services for three families (nine individuals) in Bellflower</li> <li>» Support for development of transitional housing and wraparound services in the City of Santa Fe Springs</li> </ul> </li> <li>• 1,360 households served during regional food distribution collaboration</li> <li>• Screened over 14,000 seniors during annual wellness visits for food security and provided resources for 447 experiencing food insecurity</li> <li>• Supporting nine civic engagement/task force groups targeting social determinants of health</li> <li>• Promoted Free USDA Summer Lunch program across Service Planning Area 7</li> <li>• 1,838 reached through mental health public health videos and communications</li> </ul>

# Year Three Progress

<p><b>Preventative Screenings &amp; Immunizations</b> (Represents services provided across the enterprise)</p>	<ul style="list-style-type: none"> <li>• 3,996 colonoscopies performed</li> <li>• 33,831 mammograms performed</li> <li>• 10,149 pap smears performed</li> <li>• 20,088 flu vaccines and 8,232 pneumonia vaccines provided</li> <li>• 320 pints of blood collected at four blood drives held at three hospital campuses, saving 960 lives</li> </ul>
<p><b>Chronic Diseases/Disorders</b> (Overweight/Obesity, Cancer, Diabetes, Heart Disease/Stroke, Substance Use and Misuse)</p>	<ul style="list-style-type: none"> <li>• \$54,227 in funding provided to 13 organizations to support programs/services promoting healthy lifestyles and disease management</li> <li>• 52 cancer clinical trials and two stroke clinical trials conducted with 548 participants</li> <li>• 1,124 served by the Diabetes Education Center</li> </ul>
<p><b>Social Determinants of Health</b></p>	
<p><b>Access to Dental Care and Mental Health Care, Food Security and Housing/Homelessness</b></p>	<ul style="list-style-type: none"> <li>• \$77,042 in total community support dollars given to 18 organizations to support social determinants of health</li> <li>• Provided Medication Assisted Treatment for opioid addiction. When people presented in the Emergency Department in withdrawal, they were offered participation in the MAT/ED Bridge program, which included buprenorphine to alleviate withdrawal symptoms.</li> <li>• Provided case management for persons experiencing homelessness in our Emergency Department connecting them to local resources.</li> <li>• PIH Health supported the Integrated Community Health Coalition comprised of 14 community partners focused on meeting the communities' homelessness, mental health, re-entry from incarceration and substance abuse needs.</li> <li>• Promoted Los Angeles County Department of Public Health monthly fresh food distribution for local residents, which is especially aimed at individuals and families living with chronic diseases who are experiencing food insecurity</li> </ul>

We value your input on our Community Benefit Report, Community Health Needs Assessment and Implementation Strategy.

Please send comments or questions to [Community.Benefit@PIHHealth.org](mailto:Community.Benefit@PIHHealth.org).



562.698.0811  
PIHHealth.org

# *Stepping Into Health and Wellness*

## **PIH Health Downey Hospital**

11500 Brookshire Ave., Downey, CA 90241

## **PIH Health Good Samaritan Hospital**

1225 Wilshire Blvd., Los Angeles, CA 90017

## **PIH Health Whittier Hospital**

12401 Washington Blvd., Whittier, CA 90602

## **PIH Health Physicians**

6557 Greenleaf Ave., Whittier, CA 90601



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